	Respondent nun	nber		_			
	Interviewer num	per					
	Duration of inter	view Start	time		– Finish	time	
				min.			
Quality of Work I	Life Su	rvey	200	3			
	Sex:	male		1			
		female		2			
	Age						

Are your job, branch of industry and occupation still the same as in the Labour Force Survey week?

Age

REMARKS:

QUESTIC 1.	To begin with, I shall list some core aspects of life which are of varying importance to different people. How important are these aspects of life to you personally:						
		Very import- ant	Quite import- ant	Not very important	:		
	Is gainful employment very important, quite important or not very important to you?	1	2	3			
	What about home and family life?	1	2	3			
	And leisure time hobbies?	1	2	3			
A2.	How many years altogether have you been gain life? (Work experience to be included since the age		oyed du	ring your			
	Number of years						
	Under one year				00		
A3.	During your life, have you been temporarily abs continuous periods on maternity, paternity or p because of children (not partial child care leave	parental lea					
	IF MORE THAN Yes ONCE, PERIODS TO BE TOTALLED UP				1		
	No				2		
	IF YES: For how long?				years		
					months		
					00 less than one month		
A4.	IF YES: How many children do you have for whose care working life?	∍ you have	been at	osent from	children		
A5.	During your life, have you:						
	Always worked in roughly	the same	occupatic	on	1		
	Had 2 to 3 clearly differen	it occupatic	ons		2		
	Or worked in several disti	nctly differe	ent occup	ations?	3		
A6.	Have you changed your job in the last five year	s?					
	Yes				1		
	No				2		

	IF YES:	How many times?	
A7a.	other words, last yea	ncl. paid holidays) did you work full-time in 2002, in Ir DAYS TO BE INCLUDED	months
A7b.	How many months d	id you work part-time in 2002?	months
A8.	Have you been unem (Unemployed = out of work, looking for work and available to start work)		
		Once	1
		More than once	2
		Or not at all?	3♦ A10
А9.		ED OR TEMPORARILY DISMISSED: Itogether have you been unemployed in the last 5	
	Number of months		
	ALL RESPONDENTS	:	
A10.	How satisfied are you	u with your current job?	
		Very satisfied	1
		Quite satisfied	2
		Rather dissatisfied	3
		Very dissatisfied	4
A11.	Is your current emplo IF OBVIOUS, ENTER WITHOUT ASKING.		<u></u>
		The State	1 ♦ A15
		A municipality or a joint municipal board	2 ♦ A15
		Or a private sector employer?	3
		Don't know	9 ♦ A15

	IF PRIVATE:			
A12.	Is the enterprise, or s Finnish-owned?	imilar, in which you work mainly foreign or		
		Foreign-owned	1	
		Finnish-owned	2	
		Difficult to say, operates elsewhere in addition to Finland	3	
A13a.	Does your employer I which you work?	nave other establishments in addition to the one	in	
		Yes		1
		No		2 ♦ A15
A13b.		If A13a=Yes: How many establishments does your employer ha altogether?	ive	
		Less than 5		1
		5 to 10		2
		More than 10		3
A14.	CARD 1 Approximately how m its establishments?	nany persons altogether work for this employer i	n all	
	DETERMINE EXACT CATEGORY AS NECESSARY	1 to 4 persons		1
		5 to 9 persons		2
		10 to 19 persons		3
		20 to 29 persons		4
		30 to 49 persons		5
		50 to 99 persons		6
		100 to 199 persons		7
		200 to 249 persons		8
		250 to 499 persons		9
		500 to 999 persons		10

A15.	CARD 1 ALL RESPONDENTS How many persons	S: work at the same establishment as you?			
	DETERMINE EXACT CATEGORY AS NECESSARY	1 to 4 persons	1		
		5 to 9 persons	2		
		10 to 19 persons	3		
		20 to 29 persons	4		
		30 to 49 persons	5		
		50 to 99 persons	6		
		100 to 199 persons	7		
		200 to 249 persons	8		
		250 to 499 persons	9		
		500 to 999 persons	10		
		1,000 persons or more	11		
16.	In the last three years, has the number of employees at your establishment:				
		Increased clearly	1		
		Increased somewhat	2		
		Remained unchanged	3		
		Decreased somewhat	4		
		Decreased clearly?	5		
17.	In the past three yea	ars, have employees at your workplace been:	Yes	N	
17.		A. Moved to the "unemployment pension tunnel or tube"?	1	0 2	
		B. Made otherwise redundant?	1	2	
	IF A16=4,5,9	C. Cut back by not hiring replacements for those who have left?	1	2	
18.		ears, have any of the following changes taken place at			
	your workplace:		Yes	No	Not applic- able
		A. Increased assessment or monitoring based on the productivity and results of work?	1	2	3
		B. Is work previously done in-house increasingly being outsourced?	1	2	3

		C. Is so-called teamworking applied at least to some extent at your workplace?	1	2	3
A19.	Is your current emplo term?	yment relationship valid until further notice or fixed-			
11).		Valid until further notice	1	♦ A28	
		Fixed-term	2		
A20.	IF EMPLOYMENT REL	ATIONSHIP/POSITION FIXED-TERM:			
	Are you:				
		A substitute without a permanent post	1	♦ A23	
		Working for a staff hire company	2	♦ A23	
		On a trial period	3	♦ A23	
		Hired with employment subsidies	4	♦ A23	
		Doing seasonal work	5	♦ A23	
		Come to work only when summoned	6	♦ A23	
		In apprenticeship training	7	♦ A23	
		In an employment relationship otherwise agreed as fixed- term?	8		
		Don't know	99		
A21.	acceptable reasons for	nt relationships can only be used if the employer has or it. Has your employer given verbal or written reasons employment relationship for your current employment			
		Yes, verbal	1		
		Yes, written	2		
		No	3		
A22.	CARD 2 IF A20=08 tai 99: What is the primary re	eason for your fixed-term employment relationship?			
	IF SEVERAL REASONS, CHOOSE				
	THE MAJOR ONE	Working in a vacant post	01		
		Project-related job	02		
		Contract-related job	03		
		Discontinuous financing (budget-based, project financing, etc.)	04		
		Employer does not want to establish a permanent post	05		
			1		

specialisation, etc.)	
Unqualified	07
Fixed-term position or work	08
Part-time teacher	09
Some other reason	10

A23.		ALL RESPONDENTS IN FIXED-TERM EMPLOYMENT RELATIONSHIPS: What is the length of your current fixed-term employment relationship in total?	
			years
			months
			00 less than one month
A24.	Counting in your current employment relations <u>successive</u> fixed-term employment relationshi this workplace:		
	This is the first one	1	
	Тwo	2	
	Three	3	
	Four	4	
	Five or more?	5	
A25.	And how many employment relationships have past 12 months in all (current employment rela		
	One	1	
	Тwo	2	
	Three	3	
	Four	4	
	Five or more	5	
A26.	Once your current fixed-term employment related of you think that:	tionship finishes,	
	Your fixed-term employm probably be continued at		
	You will probably enter in employment relationship workplace		
	You will probably start a relse	new job somewhere 3	

You will probably become unemployed	4
You would not even want a new job because of e.g. family reasons or studies	5
Or you do not know as yet what will happen?	6

#### A27.

# To what extent do the following statements describe your situation? CARD 3

	Totally true	True to some extent	Untrue to some extent	Totally untrue	Not applic- able
A. I find fixed-term employment strenuous especially because of the associated financial insecurity	1	2	3	4	5
B. The insecurity of my employment relationship puts me under mental strain	1	2	3	4	5
C. The insecurity of my employment relationship makes it difficult to make future plans	1	2	3	4	5
D. I am sure my opinions would be heeded better if I were a permanent employee	1	2	3	4	5
E. If it were possible, I would like to change jobs or tasks every few years	1	2	3	4	5
F. I would take a longer-term approach to my work if I were a permanent employee	1	2	3	4	5
G. I feel that I have to do my work especially well in order to secure the continuity of my employment relationship	1	2	3	4	5
H. I miss the sense of security that comes with a permanent employment relationship	1	2	3	4	5
I. I would have more courage to intervene in drawbacks in my work environment if I was a permanent employee	1	2	3	4	5
J. My opportunities for taking part in the training and development projects offered by my employer are as good as those of permanent employees	1	2	3	4	5
K. I am informed in good time about whether my employment relationship will be continued	1	2	3	4	5
L. I must be more flexible in my work (in respect of shifts, for example) than permanent employees to ensure that my employment relationship will continue	1	2	3	4	5
M. I personally associate a fixed-term employment relationship with a positive feeling of non-committal	1	2	3	4	5

	CARD 4		
A28.	ALL RESPONDENTS: Next, I will ask a few question	is about your pay.	
	Which of the following forms of READ ALOUD IF REQUIRED	pay corresponds with your own?	
		monthly pay 1	
	Fixed h	hourly pay 2	
	Fixed	basic pay plus shift supplement 3	
	Fixed t	basic pay plus piece-work bonus 4	
	Fixed b	basic pay plus commission 5	
	Piece-	work pay only 6	
	Or othe	er form of pay? 7	
A29.		n your workplace based on appraisal of the is such system being planned?	
	Yes, it	is 1	
	No	2	2
	No, bu	t is being planned 3	}
A30.		em based on appraisal of personal work r, for example, or is such system being	
	Yes	1	
	No	2	2
	No, bu	it is being planned 3	3
A31.		system in use at your workplace, i.e. are ed on profitability or productivity of work paid	
	Yes	1	
	No	2	A36 ♦ A36
A32.	IF A31=1: Are bonuses paid: (more than one answer allowed	: (b	
	To priv	vate individuals 1	
	To wor	rk groups or units 2	2
	Or to a	all employees in the organisation?	3

A33.	IF A31=1: Are you personally covered	by such as a system?		
	Yes		1	
	No		2	♦ A36
A34.	IF A33=1: And have you received such	h bonuses in the course of last year, 2002?		
	Yes		1	
	No		2	♦ A36
A35.	IF A34=1: How much:			
	Unde	er EUR 500	1	
	EUR	500 to 1 000	2	
	Or ov	ver EUR 1,000?	3	
A36.		rou proposed a pay increase for you personally? reward, etc., concerns all non-automatic pay I bonuses)		
	Yes		1	
	No		2	

A37.	CARD 5 What is your monthly	gross pay in your main job before tax?	
	Inclusive of shift, senior of overtime pay.	ity and other corresponding bonuses, but exclusive	
	EUR 500 or less	(around FIM 3,000 or less)	11
	EUR 501 to 700	(around FIM 3,000 to 4,200)	12
	EUR 701 to 900	(around FIM 4,200 to 5,400)	13
	EUR 901 to 1,100	(around FIM 5,400 to 6,500)	14
	EUR 1,101 to 1,300	(around FIM 6,500 to 7,800)	15
	EUR 1,301 to 1,500	(around FIM 7,800 to 9,000)	16
	EUR 1,501 to 1,700	(around FIM 9,000 to 10,100)	17
	EUR 1,701 to 1,900	(around FIM 10,100 to 11,300)	18
	EUR 1,901 to 2,100	(around FIM 11,300 to 12,500)	19
	EUR 2,101 to 2,300	(around FIM 12 500 to13 700)	20
	EUR 2,301 to 2,500	(around FIM 13,700 to 14,900)	21
	EUR 2,501 to 2,700	(around FIM 14,900 to 16,100)	22
	EUR 2,701 to 2,900	(around FIM 16,100 to 17,300)	23
	EUR 2,901 to 3,100	(around FIM 17 300 to 18,400)	24
	EUR 3,101 to 3,300	(around FIM 18,400 to 19,600)	25
	EUR 3,301 to 3,600	(around FIM 19,600 to 21,400)	26
	EUR 3,601 to 4,000	(around FIM 21,400 to 23,800)	27
	EUR 4,001 to 5,000	(around FIM 23,800 to 30,000)	28
	over EUR 5,000	(around FIM 30,000 or more)	29
	Unwilling to answer		98
A38.	In your opinion, is you remuneration paid in o	rr pay fair in comparison with the other occupations.	
	Is your pay:		
		Clearly higher than it should be	1
		Somewhat higher than it should be	2
		About right	3
		Somewhat lower than it should be	4
		Or clearly lower than it should be?	5

#### **B** QUESTIONS:

B1.	CARD 6 Different forms of working hours are listed on the card. What kind of hours do you work?	
	Regular daywork (between 6 am and 6 pm)	1
	Regular evening work	2
	Regular nightwork	3
	Two-shift work without nightwork	4
	Two-shift work with nightwork	5
	Three-shift work	6
	Or other form of working hours?	7
B2.	Do you do period work?	
	Yes	1
	No	2
B3.	CARD 7 IF B1=7 and B2=2,Don't know: Which of the following alternatives best describes your working hours: The number of working hours is not specified or that specification is	1
	not followed	I
	You come to work on separate agreement	2
	You select your working hours freely	3
	Working hours are divided into two or more periods during one day	4
	Other irregular or varying working hours	5
B4.	Do your have strictly set starting and finishing times for your work, or can you personally influence them by at least 30 minutes either way?	
	Set starting and finishing times	1
	Able to influence starting and finishing times (e.g. flexitime)	2
B5.	Are your working hours monitored:	
	By clocking in or by access control or by manual recording	1
	Or do you record your working hours for your own use	2
	Or are your working hours not monitored by anyone?	3

B6.	Do you sometimes work overtime for which you receive compen-	sation:
	In money	1
	Or time off?	2
	In both	3
	In neither	4 <b>♦</b> B8
B7.	IF B6=1,2,3: How often do you do such overtime:	
	Almost daily	1
	Every week	2
	Every second week	3
	At least once a month	4
	Or less frequently?	5
B8.	ALL RESPONDENTS: Do you sometimes do overtime for which you receive no comper	isation?
	Yes	1
	No	2 ♦ B10
B9.	IF B8=1: How often do you do such overtime:	
	Almost daily	1
	Every week	2
	Every second week	3
	At least once a month	4
	Or less frequently?	5
B10.	ALL RESPONDENTS: How often do you have to be flexible in your working hours dicta tasks or your superior:	ted by your
	Daily	1
	Weekly	2
	Monthly	3
	Less often	4
	Or never?	5

B11.	CARD 8 When you think about combining your working hours and the rest of your life, how would you describe the following statements in the card:					
		Totally true	True to some extent	Untrue to some extent	Totally untrue	Not applic- able
	A. I can use flexible working hours sufficiently for my own needs?	1	2	3	4	5
	B. I have to do more overtime work than I would like to?	1	2	3	4	5
	C. I can take all the holidays and days off I have earned?	1	2	3	4	5
B12.	In your work, can you generally take breaks or res	t periods	S:			
	Sufficiently often				1	
	Not quite often enough				2	
	Or far too seldom?				3	

DO NOT ASK THE SUPPLEMENTAR QUESTION UNTIL YOU HAVE MADE NOTE OF ALL THE ADVERSE FACTORS MENTIONED BY THE RESPONDENT			SUPPLEMENTARY QUESTION: Is (THE ADVERSE FACTOR) a burden which affects your work: CARD 10				
	Yes	Not present	Very much	Quite a lot	To some extent	Quite little	Or not at all
1. Heat		0	1	2	3	4	5
2. Cold		0	1	2	3	4	5
3. Vibration		0	1	2	3	4	5
4. Draught		0	1	2	3	4	5
5. Noise		0	1	2	3	4	5
6. Smoke, gases and fumes		0	1	2	3	4	5
7. Humidity		0	1	2	3	4	5
8. Inadequate ventilation		0	1	2	3	4	5
9. Dusts		0	1	2	3	4	5
10. Dirtiness of work environment		0	1	2	3	4	5
11. Poor or glaring lighting		0	1	2	3	4	5
12. Irritant or corrosive substances		0	1	2	3	4	5
13. Restlessness of work environment		0	1	2	3	4	5
14. Repetitive, monotonous movement	ts	0	1	2	3	4	5
15. Difficult or uncomfortable working positions		0	1	2	3	4	5
16. Time pressure and tight time schedules		0	1	2	3	4	5
17. Heavy lifting		0	1	2	3	4	5
18. Lack of space		0	1	2	3	4	5
19. Mildew in buildings		0	1	2	3	4	5

B14.	CARE In you	O 11 ur working environment, how preval	ent is:					
			Almost all the time	About three quarters of the time	Half of the time	About one quarter of the time	Less often	Never
	A. So be he	loud noise that normal speech cannot ard?	1	2	3	4	5	6
		garette smoke due to the smoking of s ("passive smoking")?	1	2	3	4	5	6
B15.		ur work, do your experience as a dis d at all the following:	stinct haza	ard, think at		sionally o RD 12	r experie	nce as n
				Experience as a distin hazard	ct abo			riences hazard
	Α.	Accident risk?		1	2		3	
	В.	Becoming subjected to physical vic	lence?	1	2		3	
	C.	Hazards caused by chemical subst	ances?	1	2		3	
	D.	Hazard of infectious diseases?		1	2		3	
	E.	Hazard of skin diseases?		1	2		3	
	F.	Risk of strain injuries?		1	2		3	
	G.	Risk of succumbing to mental distu	rbance?	1	2		3	
	Н.	Risk of grave work exhaustion?		1	2		3	
	١.	What about the risk of causing serie to someone else?	ous injury	1	2		3	
	J.	Or causing serious damage to a va piece of equipment or end product	luable ?	1	2		3	
B16.	Does	your work carry any of the following	g insecuri <sup>.</sup>	ty factors:	Yes	No		
	Α.	Transfer to other duties?			1	2		
	В.	Threat of a temporary dismissal?			1	2		
	C.	Threat of dismissal?			1	2		
	D.	Threat of unemployment?			1	2		
	E.	Threat of becoming incapable of w	ork?		1	2		
	F.	Unforeseen changes?			1	2		
	G.	Intolerable increase of workload			1	2		

B17.	Whic work		nsmission equipment do you use in your		
				Yes	No
	Α.	Mobile telephone?		1	2
	В.	Ordinary line telephone?		1	2
	C.	Telefax?		1	2
	D.	The Internet?		1	2
	E.	E-mail?		1	2
	IF AN	SWER IS YES FOR E:			
	Do ye	ou use your computer e-m	ail for:		
	F.	Internal contacts within	your place of work?	1	2
	G.	Domestic contacts?		1	2
	н.	Foreign contacts?		1	2
B18.		ur work, do you use the fo oment:	llowing computer-based		
				Yes	No
	А.	Computer-linked teller o	r teller terminal?	1	2
	В.	PC or computer termina		1	2
	С	Some other monitoring, equipment based on AD	measuring or controlling P technology?	1	2
	If no .	ADP technology♦ B21			
B19.		what proportion of your wo	orking time do you use computer-based		
		Approxi	nately all of the working time	1	
		Three qu	uarters of the working time	2	
		Half of the	he working time	3	
		One qua	arter of the working time	4	
		Or less?		5	

B20.	Do you receive guidance in the	use of information technology:	
	Quite end	bugh	1
	Almost er	nough	2
	Slightly to	po little	3
	Or far too	little?	4
B21.	ALL RESPONDENTS: Do you sometimes do work con	nected with your main job at home?	
	Works occ	asionally or partially at home	1
	Works at h	nome only	2 ♦ B23
	Does not v	vork at home at all	3 ♦ B24
B22a.	Is this work mainly:		
	Overtime	work without compensation	1
		been agreed that you work some of your normal nours at home?	2
	Or both		3
B22b.	How main average	ny hours per week do you work at home, on ?	
B23.	Do you use a computer to perfo	rm your work at home?	
	Yes		1
	No		2
B24.		done away from the actual workplace. teleworking are working arrangements nd place.)	I
	Do you do telework or would yo	u be interested in telework?	
	Am doing	at the moment	1
	Would be	interested 2	2
	Am not in	terested	3
B25.		ters concerning your main job outside by means of telephone or e-mail, during	
	Never	-	I ♦ B27
	Once or a	a few times	2 ♦ B27
	More ofte	n?	3

IF B25=3:						
Do you voluntarily want to be as well?	e contacted on work matters ou	tside worl	king hours			
Yes	5			1		
No				2		
CARD 14 ALL RESPONDENTS: Are you able to influence a	a lot, quite a lot, a little, or no	ot at all:				
		A lot	Quite a lot	A little	Not at all	Not applic- able
A. The contents of your task	s?	. 1	2	3	4	5
B. The order in which you do	o your tasks?	. 1	2	3	4	5
C The pace of your work?		. 1	2	3	4	5
D. Your working methods?		. 1	2	3	4	5
E. The division of tasks betw	veen employees?	. 1	2	3	4	5
F. Choice of your working pa	artners?	. 1	2	3	4	5
G. Schedules of projects, go	oods deliveries and services?	1	2	3	4	5
H. Your working hours?		1	2	3	4	5
Are you usually informed a	about changes relating to yo	our work:	1			
	At the planning stage			1		
	Shortly before the change			2		
	Or at the implementation stag	ge or afte	r it?	3		
	Always when necessary			1		
	Occasionally			2		
	Very seldom			3		
	Or never?			4		
	Do you voluntarily want to be as well? Yes No CARD 14 ALL RESPONDENTS: Are you able to influence a A. The contents of your task B. The order in which you do C The pace of your work? D. Your working methods? E. The division of tasks betw F. Choice of your working pa G. Schedules of projects, go H. Your working hours? Are you usually informed a Do have the possibility for working day to run person	Do you voluntarily want to be contacted on work matters ou as well? Yes No CARD 14 ALL RESPONDENTS: Are you able to influence a lot, quite a lot, a little, or no A. The contents of your tasks?	Do you voluntarily want to be contacted on work matters outside work as well? Yes No CARD 14 ALL RESPONDENTS: Are you able to influence a lot, quite a lot, a little, or not at all: A. The contents of your tasks?	Do you voluntarily want to be contacted on work matters outside working hours as well? Yes No CARD 14 ALL RESPONDENTS: Are you able to influence a lot, quite a lot, a little, or not at all: A. The contents of your tasks? B. The order in which you do your tasks? D. Your working methods? D. Your working methods? E. The division of tasks between employees? D. Your working partners? C. Choice of your working partners? D. Your working hours? C. Schedules of projects, goods deliveries and services? D. Your working hours? Are you usually informed about changes relating to your work: At the planning stage Shortly before the change Or at the implementation stage or after it? Do have the possibility for brief absences from work in the middle of the working day to run personal errands, such as banking, dealing with authorities, etc.: Always when necessary Occasionally Very seldom	Do you voluntarily want to be contacted on work matters outside working hours as well?       Yes       1         Yes       1       2         CARD 14       ALL RESPONDENTS:       Are you able to influence a lot, quite a lot, a little, or not at all:       A lot       Quite a lot       A little         A. The contents of your tasks?       1       2       3         B. The order in which you do your tasks?       1       2       3         C The pace of your work?       1       2       3         D. Your working methods?       1       2       3         F. Choice of your working partners?       1       2       3         G. Schedules of projects, goods deliveries and services?       1       2       3         H. Your working hours?       1       2       3         H. Your working hours?       1       2       3         Are you usually informed about changes relating to your work:       1       2       3         Mare you usually informed about changes relating to your work:       1       2       3         Mare you usually informed about changes relating to your work:       1       3       3         Or at the implementation stage or after it?       3       3       3         Do have the possibility for brief absence	Do you voluntarily want to be contacted on work matters outside working hours as well?       Yes       1         No       2         CARD 14       ALL RESPONDENTS:       Are you able to influence a lot, quite a lot, a little, or not at all:       Quite a       A little       Not at all         A. The contents of your tasks?       1       2       3       4         B. The order in which you do your tasks?       1       2       3       4         C The pace of your work?       1       2       3       4         D. Your working methods?       1       2       3       4         E. The division of tasks between employees?       1       2       3       4         G. Schedules of projects, goods deliveries and services?       1       2       3       4         H. Your working hours?       1       2       3       4         H. Your working hours?       1       2       3       4         Mer you usually informed about changes relating to your work:       1       2       3       4         Mare you usually informed about changes relating to your work:       2       3       4         Do have the possibility for brief absences from work in the middle of the working day to run personal errands, such as banking, dealing with authorities, etc.: <td< th=""></td<>

		Al- most all the time	About three quar- ters of the time	Half of the time	About one quar- ter of the time	Less often	Never	Don't know
	A. You work under such pressure that you have no time to talk or think about anything else except your work?	1	2	3	4	5	6	9
	B. You have to deal with people other than your co- workers (e.g. customers, patients, passengers, pupils or children)?	1	2	3	4	5	6	9
B31.	CARD 16 How well do the following statements describe yo	ur own	work:					
		Totally true	/ Abou true		Not very true	Tota untru	ue ap	ot oplic- ole
	A. I often find it difficult to cope at my work?	1	2		3	4	5	
	B. I often have to give up breaks because of workloads?	1	2		3	4	5	
	C. I think about and do things related to work even in free time because my work is so interesting?	1	2		3	4	5	
	D. My work contains tight time schedules?	1	2		3	4	5	
	E. I often have to stretch my working day to get all the work done?	1	2		3	4	5	
	F. Superiors promise too much to customers or senior management?	1	2		3	4	5	
	G. Management only tries to save money or make money without caring about employees?	1	2		3	4	5	
	H. Work pressure spoils the work atmosphere?	1	2		3	4	5	
	I. Time pressure increases sickness absences (at workplace)?	1	2		3	4	5	
	J. Because of time pressure I find it difficult to go into customers' problems?	1	2		3	4	5	
	K. I often have to interrupt my work because of work- related inquiries, calls, etc.?	1	2		3	4	5	
	L. I cannot plan my work well enough because more urgent work always come before others?	1	2		3	4	5	
	M. I do not have time to do my work as well and conscientiously as I would like to?	1	2		3	4	5	

N. I have to use a lot of time for handling the continuing flow of information?	1	2	3	4	5
O. Because of time pressure I do not have enough time to learn new things and get sufficient training for my work?	1	2	3	4	5
P. Because of time pressure there is very little social interaction?	1	2	3	4	5
Q. There is burnout at our workplace?	1	2	3	4	5
R. Time pressure causes mistakes at our workplace?	1	2	3	4	5
S. Time pressure increases accident risk at our workplace?	1	2	3	4	5

B32. **CARD 17** Always Often Some-Never Not times applicable A. When your work seems difficult, do you receive support and encouragement from your superiors always, often, sometimes or never? 1 2 3 4 5 B. When work seems difficult, do you receive support and encouragement from your co-workers? 1 2 3 4 5 C. Do you feel that you are a valued member of the work community? 1 2 3 4 5 D. Do you yourself take part in the planning of your work (e.g. what should be done, how, and with whom)? 1 2 3 4 5 E. Are you able to apply your own ideas in your work? 2 3 1 4 5 F. Do you see your own work as productive and 1 2 3 4 5 useful?

B33.	CARD 18	At least once a week	A couple of times a month		Never
	A. Do you receive praise for your work from other members of the work community or customers?	1	2	3	4
	B. When at work, have you been subjected to, or threatened by, physical violence (incl. from customers)?	1	2	3	4
	C. When at work, have you been subjected to harassment or any other inappropriate treatment (incl. by customers)?	1	2	3	4
	D. In your work, have you been in situations that arouse negative feelings in you, such as hatred or anger?	1	2	3	4

B34.	In your current workplace, do you have good, fair or poor opportunities for receiving training to improve your professional skills?	
	Good	1
	Fair	2
	Poor	3
B35.	The next question concerns training paid for by the employer.	
	Over the last 12 months, have you attended courses while being paid by your employer?	
	Yes	1
	Νο	2 ♦ B37
B36.	IF B35=1 What is the total number of days (in full days) you have attended such courses in the last 12 months?	
	(Convert to full days) Number of days	
B37.	ALL RESPONDENTS: In your current workplace, are your advancement opportunities good, fair or poor?	
	Good	1
	Fair	2
	Poor	3
B38.	How important is it for you to advance to a better position at your workplace?	
	Very important	1
	Fairly important	2
	Not that important	3
B39.	And how important is it for you to develop in your current job?	
	Very important	1
	Fairly important	2
	Not that important	3
B40.	In your current workplace, are your opportunities for self-development good, fair or poor?	
	Good	1
	Fair	2
	Poor	3

B41.	CARD 19 Which of the following alternatives would best describe your competence in your work?								
	READ ALOUD IF IN NECESSARY	IF I would need further training to cope well with my duties							
	Μ	My duties correspond very well with my present skills							
	I have the competence to cope with even more demanding duties								
B42.	CARD 20 Have any of the following or any of them going to t		years:						
			Has taken place	Coming	Both coming and taken place	No			
	A. Change of superior or m	1	2	3	4				
	B. Change in ownership re	1	2	3	4				
	C. Change in information s	1	2	3	4				
	D. Change in customer gro	oups or products?	1	2	3	4			
B43.	In your opinion, is the fin moment	ancial position of your w	orkplace	at the					
	C	ompletely stable and secur	e		1				
	F	airly stable and secure			2				
	S			3					

#### C QUESTIONS:

C1.

 Do you work in a permanent work group or team that has common tasks and possibility to plan its work?
 1

 Yes
 1

 No
 2
 C5

C2.	IF YES: What proportion of your working hours do you w	ork in gro	oups?						
	Almost all the time			1					
	About three quarters of the	2							
	Half of the time			3					
	About one quarter of the tin	ne		4					
	Less			5					
	None			6					
C3	Do you always work in the same group or are yo several groups?	u a memb	er of						
	Always in the same group			1					
	In several groups			2					
C4.	CARD 21 How well do the following statements describe your group work?								
		Totally true	True to some extent	Only slightly true	Totally untrue				
	a. The group selects its own leader	1	2	3	4				
	b. The group decides about its internal division of responsibilities	1	2	3	4				
	c. The group can self set the targets for its work	1	2	3	4				
	d. Tasks can be changed in the group, as required	1	2	3	4				
	e. Work pressure becomes evenly distributed in the group	1	2	3	4				
	f. The productiveness of work improves in group work	1	2	3	4				
	g. Group work causes conflicts	1	2	3	4				
	h. I am generally satisfied with team-based way of working	1	2	3	4				
	i. I am satisfied with the way I can take part in the decision-making of the group	1	2	3	4				
C5.	ALL RESPONDENTS: The next question concerns trade union member	rship.							
	Are you a member of a trade union, employee or professional association?	ganisatior	n or similar						
	Yes			1					
	No			2					

	If no: Are you a member of an unemployment fund?						
	Yes			1	♦ C7		
	No			2	♦ C7		
	If yes: Which of these central organisations do you be	long to:					
	Central Organisation of Finnish T	1					
	Finnish Confederation of Salaried	d Employe	es STTK	2			
	Confederation of Unions for Acad Finland AKAVA	demic Prof	essionals in	3			
	Other			4			
	IF THE RESPONDENT DOES NOT KNOW THE CENTRA ORGANISATION, NOTE HERE THE NAME OF THE TRA		N:				
C6.	For what main reason do you belong to a trade union:				.,	0.1	
					Very import- ant	Quite im- port- ant	very impoi ant
	a. Employees must appear united against the employer?				1	2	3
	b. Union memberships gives better unemployment securit	y?			1	2	3
	c. A well-organised union is better equipped to fight for be conditions?	nt	1	2	3		
	d. It is customary to belong to a union?				1	2	3
C7	At your workplace, do you currently act in						
				Ye	s	No	
	A. Occupational safety duti	es?		1		2	
	B. Other positions of trust?			1		2	
C8	CARD 21 In your opinion, to what extent do the following staten workplace?	nents app	ly to your				
		Totally true	True to some extent	Or sliq tru	ghtly	Totall untrue	-
	A. Occupational safety advances well-being and safety at work?		2	3		4	
	B. Superiors work actively at occupational safety?	. 1	2	3		4	
	C. I know the occupational safety regulations and guidelines well enough for my work?	. 1	2	3		4	
	D. The occupational safety organisation (leader, deputy, representative, committee) works efficiently?	. 1	2	3		4	

9.	Has equality between the workplace:	e sexes been accomplished at your				
	N N	√ery well	1			
	F	Fairly well	2			
	4	Averagely	3			
	F	Rather poorly	4			
	(c	Or very poorly?	5			
		Not applicable	6			
210.	Have you noticed that an to advance gender equa	ny special measures have been taken at your we	orkplace			
	Has your workplace:	inty.		Yes	No	Not applic-
	/	A. Prepared a gender equality plan?		1	2	able 3
	F	B. Tried to decrease pay differentials between sexes	s?	1	2	3
	(	C. Encouraged men to take family leaves?		1	2	3
		D. Promoted equal division of work between sexes		1	2	3
C11.	Considering the tasks in tasks to yours:	n your work, are your co-workers doing roughly	similar			
	A A	All women		1		
	N	Mostly women		2		
	E	Both men and women		3		
	N	Mostly men		4		
	٩	All men		5		
	л	Nobody else does work similar to yours?		6		
C12.	a. Do your tasks involve tasks to other employee	e supervision of the work of others or delegation es?	ı of			
	Yes			1		
	No			2	+	♦ C 13
	IF C12a=1:			I		persons
	b. How many persons w	ork under your supervision at the moment?			1 1	06130113

C12c, C12d, C12e	IF C12a=1 and C12b # 000 CARD 21 Below are listed some statements concerning supervise extent do they apply to you:	sory work	. To what		
	extent do they apply to you.	Totally true	True to some extent	Only slightly true	V Not at all true
	c. I spend most of my working hours at supervisory tasks?	1	2	3	4
	d. I work much at other demanding tasks that are difficult to combine with supervisory work?	1	2	3	4
	e. In our organisation I have too few opportunities to influence matters important to my unit?	1	2	3	4
C13.	ALL RESPONDENTS: Is your immediate superior:				
	Male			1	
	Or female?			2	
	No immediate superior			3	
C14.	CARD 22 In your work unit, do you have a lot, quite a lot, some, following:	or none o	f the		
		A lot	Quite a lot	Some No	one Not applie able
	A. Competitive spirit?	1	2	3 4	5
	B. Conflicts between superiors and subordinates?	1	2	3 4	5
	C. Conflicts between employees?	1	2	3 4	5
	D. Or conflicts between employee groups at your workplace	xe? 1	2	3 4	5

C15.	IF C13=1,2: CARD 23 Below are listed some statements concerning your immediate superior. Please reply by indicating the extent to which you agree or disagree with each one.										
		Totally agree	Agree to some extent	Neither agree nor dis- agree	Dis- agree to some extent	Totally disagree	Not ap- plic able				
	A. My superior supports and encourages me?	1	2	3	4	5	6				
	B. My superior rewards good work performances?	1	2	3	4	5	6				
	C. My superior is inspiring?	1	2	3	4	5	6				
	D. My superior discusses a lot with us?	1	2	3	4	5	6				
	E. My superior speaks openly about everything concerning the workplace?	1	2	3	4	5	6				
	F. My superior trusts his/her employees?	1	2	3	4	5	6				
	G. There are a lot of conflicts between me and my superior?	1	2	3	4	5	6				
	H. My superior does not care about the employees' feelings?		2	3	4	5	6				
	I. My superior encourages his/her subordinates to study and develop in their work?	1	2	3	4	5	6				
	J. My superior knows my tasks very well?	1	2	3	4	5	6				
	K. My superior gives sufficient feedback about how well I have succeeded in my work?	1	2	3	4	5	6				
	L. My superior delegates responsibility sensibly to the subordinates	1	2	3	4	5	6				
	M. My superior is capable of settling conflicts between employees?	1	2	3	4	5	6				
C16.	N. My superior treats ageing employees equitably IF C13=1,2: In general, how satisfied are you with your superior	1 or's lead	2 dership:	3	4	5	6				
	Very satisfied		ſ	1							
	Quite satisfied			2	2						
	Difficult to say			з	5						
	Rather dissatisfied			4	Ļ						
	Very dissatisfied?			5							

C17.	IF C13=1,2: So-called personal appraisal discussi year at workplaces between superiors been involved in such discussions wi months?	and subord	linates. I	Have you	ea			
	Yes				1			
	No				2	♦ C 19		
C18.	IF C17=1: How satisfied were you with your disc	cussion:						
	Very satisfied				1			
	Quite satisfied				2			
	Difficult to say				3			
	Rather dissatisf	ied			4			
	Very dissatisfie	d?			5			
C19.	ALL RESPONDENTS: CARD 23 Next are some statements concerning workplace.	j your own						
			Totally agree		Neithe agree nor dis agree	agree	agree	Not ap- plic- able
	A. Work is well organised at my workplace	ce?	1	2	3	4	5	6
	B. There are too few employees compar- workload at my workplace?		1	2	3	4	5	6
	C. Open atmosphere and team spirit pre workplace?		1	2	3	4	5	6
	D. There is an inspiring atmosphere at m	y workplace	?1	2	3	4	5	6
	E. There is gossiping and envy at my wo	rkplace?	1	2	3	4	5	6
	F. Work arrangements or problems are s discussed at my workplace?	sufficiently	1	2	3	4	5	6
	G. Work experience of senior employees appreciated at my workplace?	sis	1	2	3	4	5	6
	H. Communications are open at my work	place?	1	2	3	4	5	6
	I. The ability of employees of different ag utilised equitably?	je at work is	1	2	3	4	5	6
	J. Amounts of wages and salaries and po bonuses are public knowledge at my wo		1	2	3	4	5	6

20.	In working life, unequal treatment and discrimination can occur in pay, hiring, opportunities for career advancement or access to further training.									
	Do you reckon that <u>unequal treatment or discrimin</u> occurs at your own workplace on the basis of:	nation								
		Occurs	at own wo	orkplace	Has e	experience	ed self			
		Yes	No	Not applic- able	Yes	No				
	1. Age, especially the young?	. 1	2	3	1	2				
	2. Age, especially the old?	1	2	3	1	2				
	3. Sex, especially women?	1	2	3	1	2				
	4. Sex, especially men?	1	2	3	1	2				
	5. Political views or activity in the trade union movement?	1	2	3	1	2				
	6. Having a family or being pregnant?	1	2	3	1	2				
	7. Favouritism?	. 1	2	3	1	2				
	8. Temporary or part-time employment relationship?	1	2	3	1	2				
	9. Nationality or colour?	1	2	3						
	10. Disability or invalidity?	1	2	3						
	11. Sexual orientation, such as lesbianism or gayness?	1	2	3						
	ASK THIS SUPPLEMENTARY QUESTION IN RESPECT OF ALL POSITIVE REPLIES: Have you personally been discriminated against at your current workplace on the basis of (REASON)?									
C21.	Have you fallen subject to unequal treatment or d your workplace in the last five years in the followi	ng situat	ions:	No						
	A. At the time of hiring or appointment?	······ ·	1	2						
	B. In remuneration?		1	2						
	C. In gaining appreciation?		1	2						
				2 2						
	C. In gaining appreciation?		1							
	C. In gaining appreciation? D. In career advancement opportunities?	······································	1	2						
	<ul><li>C. In gaining appreciation?</li><li>D. In career advancement opportunities?</li><li>E. In distribution of work or shifts?</li></ul>	······	1	2 2						
	<ul> <li>C. In gaining appreciation?</li> <li>D. In career advancement opportunities?</li> <li>E. In distribution of work or shifts?</li> <li>F. In access to training arranged by the employer?</li> </ul>	······	1 1 1	2 2 2						

In working life unequal treatment and discrimination can occur in pay

20

C22.	isolation of a me results of his/he his/her back or o	iolence at work, or workplace bullying, means the ember of the work community by voiding/nullifying the er work, using threatening behaviour, telling stories b exerting on him/her some other form of mental press that there is this type of behaviour at your workplace	ehind ure.	
		Not at all		1
		Occasionally		2
		Continuously?		3
C23.	Have you perso	nally been subjected to this kind of bullying:		
		Yes, at the moment	1	
		Yes, previously at my current workplace, not anymore	2	
		Yes, previously, at another workplace	3	
		Or never?	4	
C24.	IF C23=1,2,3: Have those bull SEVERAL ALTERNATIVES ALLOWED			
		Superiors	1	
		Co-workers	2	
		Subordinates	3	
		Customers (e.g. pupils)?	4	
-		LIATION OF FAMILY AND WORK:		
D1.	ALL RESPONDE Next, I will ask a	ENTS: a couple of questions about your family situation.		
	Are you:	Married, cohabiting or in a registered partnership	)	1
		Separated		2
		Divorced		3
		Widowed		4
		Unmarried?		5
D2a.	Do you have ch	ildren under 18 living at home?		
		Yes		1 ♦ D2b
		No		2 ♦ If D1=1 ♦ D4 If D1=2,3,4,5 ♦ D11
D2b.	If D2a=1: How many?	·		

	If D2a=1:								
D3.	What age are your children	? (starting f	from the y	ounges	t)				1
	NOTE AGES, NOT YEARS (	OF BIRTH							
		1.	2.	3.	4.	5.	6.	7.	8.
	IF D1-1								

D4.	IF D1=1: Is your spouse (cohal	biting partner) currently:				
	READ ALTERNATIVES ONE BY ONE UNTIL A SUITABLE ONE IS FOUND	Working (for an employer, on a family farm or bus as self-employed)	iness,	1		
		Unemployed, temporarily dismissed or on unemployment pension	2 ♦ D6			
		On paternity, maternity or parental leave or on chi leave	3 ♦ D6			
		A student / at school	tudent / at school			
		Disabled / on disability pension/ chronically ill	5 ♦ D6			
	On some other pension		6 ♦ D6			
		Looking after own household		7 ♦ D6		
		Or doing something else?		8 ♦ D6		
D5.	IF D4=1: Does your spouse (pa	artner):				
		Work full-time	1			
		Or part-time?	2			
	And is he/she:					
		In a permanent employment relationship	1			
		In a fixed-term employment relationship	2			
		Or self-employed or an entrepreneur?	3			
			1			

D6.	What is your spouse's CHOOSE THE HIGHEST LEVEL COMPLETED	(partner's) education. Has he/she completed	
		Primary education or less	1
		Lower secondary or comprehensive school education	2
		Vocational school education	3
		Upper secondary school education	4
		Vocational college education	5
		Polytechnic education	6
		Tertiary level or university education?	7

D7.	How well do the following statements apply to you personally: CARD 24							
			Fotally rue	True to some extent	Untrue to some extent	Totally untrue	Not ap- plicable	
	A. In my opinion my spouse (partner) works too	hard? 1	1	2	3	4	5	
	B. In my spouse's (partner's) opinion I work too	hard? 1	1	2	3	4	5	
D8.	CARD 24B Has there been conflicts in your family about household work and personal time:	ut working h	ours,					
	No, the times are adjusted peaceably			1				
	Conflicts arise from time to time							
	There are a lot of conflicts and battles about time			me 3				
	There were conflicts before but not anymore?							
D9.	And which one of you does more housewor amount:	k or do you	both do	o the same	9			
	You do much mo	re				1		
	You do slightly m	ore			2	2		
	You both do the s	same amount	t		:	3		
	Your spouse/part	ner does slig	htly mor	е	2	1		
	Your spouse/part	ner does mu	ch more	?	į	5		

		<b>T</b> I	NA-1: 1	1.1	NA-1: 1		0.0
		The wife alone	Mainly the wife	Hus- band and wife both equally	Mainly the hus- band	The husband alone	Some- one else not applic- able
	A. Cooking?						
	B. Washing up?	1	2	3	4	5	6
	C. Food shopping?	1	2	3	4	5	6
	D. Laundry?	1	2	3	4	5	6
	E. Cleaning?	1	2	3	4	5	6
	F. Home repairs?	1	2	3	4	5	6
f D2a=1	G. Child care and playing with the children?	1	2	3	4	5	6
f D2a=1	H. Taking and fetching the children to and from day care,	1	2	3	4	5	6
	school or hobbies?	1	2	3	4	5	6
D11.	ALL RESPONDENTS: People may have to assume care responsibilities for relatives. Do you help or care for your relatives, such or your spouse's parents or take care of your grando	<sup>•</sup> their h as you children1	r own ?				
D11.	ALL RESPONDENTS: People may have to assume care responsibilities for relatives. Do you help or care for your relatives, such	<sup>•</sup> their h as you children1	r own ?	D12			
D11.	ALL RESPONDENTS: People may have to assume care responsibilities for relatives. Do you help or care for your relatives, such or your spouse's parents or take care of your grando	r their h as you children? 1	r own ? ∳	children a		er 10 ♦ D13	3a
	ALL RESPONDENTS: People may have to assume care responsibilities for relatives. Do you help or care for your relatives, such or your spouse's parents or take care of your grando Yes	r their h as you children? 1 2	r own ? ∳ If	children a			3a
	ALL RESPONDENTS: People may have to assume care responsibilities for relatives. Do you help or care for your relatives, such or your spouse's parents or take care of your grando Yes	r their h as you children? 1 2	r own ? ∳ If	children a		er 10 ♦ D13	3a
D11. D12.	ALL RESPONDENTS:         People may have to assume care responsibilities for relatives. Do you help or care for your relatives, such or your spouse's parents or take care of your granded         Yes         No         IF D11=1:         How many hours per month do you take care or help	r their h as you children? 1 2	r own ? ∳ If	children a		er 10 ♦ D13	3a
	ALL RESPONDENTS:         People may have to assume care responsibilities for relatives. Do you help or care for your relatives, such or your spouse's parents or take care of your grando         Yes         No         IF D11=1:         How many hours per month do you take care or help         A. Adults?	r their h as you children 1 2 o in total:	r own ? ∳ If If	children a		er 10 ♦ D13	3a
D12.	ALL RESPONDENTS:         People may have to assume care responsibilities for relatives. Do you help or care for your relatives, such or your spouse's parents or take care of your granded         Yes         No         IF D11=1:         How many hours per month do you take care or help         A. Adults?         B. Children?         IF CHILDREN AGED UNDER 10:         In the last 12 months, have you been absent from work	r their h as you children 1 2 o in total:	r own ? ∳ If If	children a not childr		er 10 ♦ D13	3a
D12.	ALL RESPONDENTS:         People may have to assume care responsibilities for relatives. Do you help or care for your relatives, such or your spouse's parents or take care of your granded yes	r their h as you children 1 2 o in total:	r own ? ∳ If If	children a not childr	en aged u	er 10 ♦ D13	3a
D12.	ALL RESPONDENTS:         People may have to assume care responsibilities for relatives. Do you help or care for your relatives, such or your spouse's parents or take care of your granded yes	r their h as you children 1 2 o in total:	r own ? ∳ If If	children a not childr 1 2	en aged u	er 10 ♦ D13	 3a

D14.	IF CHILDREN AGED UNDE If you have to be absent fro illness, for how many days	m work because of your child's					
	0 For no days						
D15a.	work a shorter week until t	of taking partial child care leave, i ne end of the autumn term of the e you at the moment or have you	i.e.				
	Ye	es, at the moment	I + [	D16			
		No 2					
	Ha	ave been previously 3					
D15b.	CARD 26 Would you be interested in	taking partial child care leave?					
	Yes	1					
	Yes, but it is not	cossible in my current job 2					
	Yes, but it is not	inancially possible to me 3					
	No	4					
	Not applicable	5					
D16.		often face conflicting demands. He problems. How do they apply in ye			Untrue	Totally	Not
			untrue	some extent	to some extent	untrue	ap- plic- able
	A. I often think about my wor	k at home or leisure time?	1	2	3	4	5
			1	2	3	4	
	B. I find it difficult to concentr matters?	ate on my work because of home	I				5
	matters?	ate on my work because of home nome matters because of my job?	1	2	3	4	5 5
	matters?	nome matters because of my job?		2 2	3 3	4	
IF D2a = 1	matters? C. I feel that I am neglecting	nome matters because of my job? rom the family and its noise?	1				5
IF D2a = 1 If D2a = 1	matters? C. I feel that I am neglecting D. When at work, I feel free f E. I cope better with my child	nome matters because of my job? rom the family and its noise? ren when I also go to work? family is made easier for me with the	1 1 1	2	3	4	5 5

If you think back on your life, have you made conscious compromises in favour of either your work or your family in situations where the two have been difficult to fit together?				
	Yes	No	Not applicable	
Have you:				
A. Limited the number of children you would have liked to have due to reasons connected with work or employment?	1	2	3	
B. Put off having children because of reasons connected with your employment	nt? 1	2	3	
IF ANSWER TO PREVIOUS WAS YES: C. Put off having children because of your fixed-term employment relationship?	? 1	2	3	
D. Given up work or declined a job offer for family reasons?	1	2	3	
E. Given up your job because of a move dictated by your spouse's work?	1	2	3	
F. Given up opportunities for additional, further or continuing education for fam reasons?	ily 1	2	3	
G. Worked only part-time for family reasons?	1	2	3	

### E QUESTIONS, OWN HEALTH:

E1a.	In the last 12 months, have you been absent from wor illness?	k due to your own		
		Yes	1	♦ E1a
		No	2	♦ E2
E1b.	How many times have you been absent 1 to 3 days?		times	
E1c.	How many times have you been absent 4 to 9 days?		times	
E1d.	And how many times have you been absent at least 10 days?		times	lf=00 ♦ E2
E1e.	How long were you absent from work? ADD UP IF SEVERAL ABSENCES OF OVER 10 DAYS		days	lf#00 ♦ E1e
E2.	How many days can you be absent from work without doctor or an occupational health nurse?	a certificate from a		
	00 No days days			

		s suddenly because of your own or your le, how is your work generally looked after	
	A	replacement is hired	1
	Т	he work is distributed among my co-workers	2
		ly work piles up and I continue from where I left ff when I return.	3
		hardly ever leave work because of illness or ther reason	4
	11	have not had the need to leave work?	5
24.	Next, I will ask a few ques and state of health.	stions concerning your working capacity CARD 29	
		king capacity would score 10 points while your d score zero, how many points would you give to e moment?	
	00 01 02 03 04	05 06 07 08 09 10 points	
E <b>5.</b>	chronic illness, such as	ermanent injury or medically diagnosed cardio-vascular, pulmonary or muscular- e of the digestive system, or some other long-	
		Yes	1
		Yes	1 2 ♦ E7
56.	IF E5=1: Does the illness/injury ha	No	
56.	-	No	
56.	-	No	2 <b>♦</b> E7
Ξ6.	-	amper your work: Yes, very much	2 ♦ E7
-	Does the illness/injury ha	amper your work: Yes, very much Yes, to some extent	2 ♦ E7 1 2
	Does the illness/injury ha	amper your work: Yes, very much Yes, to some extent Or not at all?	2 ♦ E7 1 2
	Does the illness/injury ha	Amper your work: Yes, very much Yes, to some extent Or not at all?	2 ♦ E7 1 2 3
	Does the illness/injury ha	Amper your work: Yes, very much Yes, to some extent Or not at all?	2 ♦ E7 1 2 3
E6. E7.	Does the illness/injury ha	Amper your work: Yes, very much Yes, to some extent Or not at all? State of health nowadays: Good Fairly good	2 ♦ E7 1 2 3 1 2

E8.	Do you feel you need rehabilitation to improve and operate?	your capao	city to work	(				
	Yes			1				
	No			2				
E9.	Have you taken part in rehabilitation in the las	t 12 months	;?					
	Yes			1				
	No			2				
E10.	Do you suffer from recurrent ache or pain in:							
						Yes	No	
	A. Neck, cervical spine or shoulders?					1	2	
	B. Hands or arms?					1	2	
	C. Lumbar region?					1	2	
	D. Legs, including hips?					1	2	
	CARD 30							
E11.	With the help of this card, please state how freq suffered from:	uently you	have recen	tly				
	ASK ONE AT A TIME	Daily or almost	A few times a	About once a	Once or	Les ofte	-	Neve

	almost daily	times a week	once a week	or twice a month	often	
A. Headache?	1	2	3	4	5	6
B. Fatigue, apathy or lack of energy?	1	2	3	4	5	6
C. Difficulties in falling asleep or recurrent awakenings at night?	1	2	3	4	5	6
D. Palpitations or irregular heartbeat?	1	2	3	4	5	6
E. Feeling of dizziness?	1	2	3	4	5	6
F. Depression?	1	2	3	4	5	6
G. Heartburn, acidity, stomach pains or diarrhoea?	1	2	3	4	5	6
H. Over-exhaustion?	1	2	3	4	5	6
I. Tenseness, nervousness or irritability?	1	2	3	4	5	6
J. Feeling that it is "all just too much"?	1	2	3	4	5	6
1						

E12.	CARD 30 How often do yo	u feel reluctant or mentally tired on leaving for work:	
		Daily or almost daily	1
		A couple of times a week	2
		About once a week	3
		Once or twice a month	4
		Less often	5
		Or never?	6
E13.	In the last 12 mo in your absence	nths, have you had an accident at work which has resulted from work?	
	Yes		1 ♦ E14
	No		2 ♦ F1b
E14.	How did that acc	ident take place? (open answer)	
E15.	What kind of inju	<pre>iry did the accident cause? (open answer)</pre>	
			days
E16.	How long were y	ou absent from work because of it?	

## F QUESTIONS:

F1.	ALL RESPONDENTS: Finally, a couple of questions about your work. Is your work:	
	Highly monotonous	1
	Rather monotonous	2
	Quite varied	3
	Or highly varied?	4

F2.	Do you regard your current tasks physically:	
	Very undemanding	1
	Quite undemanding	2
	Rather demanding	3
	Or very demanding?	4
F3.	Do regard your current tasks mentally:	
	Very undemanding	1
	Quite undemanding	2
	Rather demanding	3
	Or very demanding?	4
F4.	Over the past few years, do you think your pace of work has:	
	Increased considerably	1
	Increased slightly	2
	Remained unchanged	3
	Decreased slightly	4
	Or decreased considerably?	5

F5.	Do the following statements apply to your work? (over the past few years)		
	Agrees	B Dis- agrees	Not applic- able
	A. Tasks (e.g. customers) have increased? 1	2	3
	B. Tasks have expanded? 1	2	3
	C. Tasks have grown more difficult? 1	2	3
	D. Targets have tightened? 1	2	3
	E. Monitoring has intensified?1	2	3
	F. Saving targets have increased the pace of work? 1	2	3
	G. Demands for learning new things have grown? 1	2	3
	H. Replacements are not hired to cover temporary absences? 1	2	3
	I. Competition for customers and jobs increases work pressure? 1	2	3

F6.	Do you yourself regard your current work as:	
	Very important and significant	1
	Quite significant	2
	Rather insignificant	3
	Or totally insignificant?	4

F7.	CARD 31 Which of the factors enjoyable?	mentior	ned on this card make your current job less	i	
	ALTERNATIVES ARE NOT READ OUT LOUD	Ξ		Yes	No
		1.	Monotony of work	1	2
		2.	Lack of appreciation	1	2
		3.	Lack of opportunities to influence work	1	2
		4.	Working hours	1	2
		5.	Enforced pace of work	1	2
		6.	Journey to and from work	1	2
		7.	Uncertainty about continuity of the work	1	2
		8.	Relations with superiors	1	2
		9.	Difficult customers / students	1	2
		10.	Time pressure and tight time schedules	1	2
		11.	Pay	1	2
		12.	Working conditions	1	2
		13.	Poor work organisation, leadership	1	2
		14.	Workplace atmosphere	1	2
		15.	Lack of advancement opportunities	1	2
		16.	Lack of development opportunities	1	2
		17.	Continuous need to learn new things	1	2
		18.	Lack of feedback	1	2
		19.	Essential information is not given in time	1	2

F8.	CARD 32 And which of the factors mentioned on this card make your current job more enjoyable?					
	ALTERNATIVES ARE NOT READ OUT LOUD			Yes	No	
		1.	Interesting work	1	2	
		2.	Unhurried pace of work	1	2	
		3.	Independence of work	1	2	
		4.	Appreciation of work	1	2	
		5.	Working hours	1	2	
		6.	Journey to and from work	1	2	
		7.	Relations with superiors	1	2	
		8.	Relations with co-workers			
		9.	Variety of work	1	2	
		10.	Pleasant customers / students	1	2	
		11.	Learning of new things	1	2	
		12.	Career advancement / promotion opportunities	1	2	
		13.	Pay	1	2	
		14.	Working conditions	1	2	
		15.	Opportunities for influencing the work	1	2	
		16.	Spirit of the workplace	1	2	
		17.	Certainty of the employment relationship	1	2	
		18.	Feeling of achievement and usefulness	1	2	
		19.	Challenging nature of work	1	2	
<b>79.</b>	In your free time, do					
	DOES NOT MEAN				1	
	MEETING BY ACCIDENT	At leas	st once a week		2	
		At least once a mont			3	
		Less often			4	
		Or nev	ver?		5	
		No co	-workers		6 ♦ F	

F10.	Is it possible to talk informally with your co-workers at your workplace during the day in the cafeteria space or canteen, for instance?	
	Yes	1
	No	2 ♦ F12
F11.	IF F10=1: How often do you use this possibility:	
	Several times a day	1
	About once a day	2
	Less often	3
	Never?	4
F12.	ALL RESPONDENTS: If you could change jobs at the same pay, would you change to:	
	The same occupational field	1
	A different occupational field	2
	Or would not change at all?	3
713.	What do you think would be the likelihood of you finding a new job:	
	Good	1
	Reasonable	2
	Or poor?	3
F14.	Have you thought about starting your own business or becoming self- employed:	
	Not thought about	1
	Thought about occasionally	2
	Or thought about often?	3
515.	Have you considered retiring before retirement age:	
	Not considered	1
	Considered occasionally	2
	Considered often?	3
	Has already submitted pension application	4

F16.	THOSE AGED 56 OR OVER:					
	Do you currently receive:					
	Part-time pension		1			
	Partial disability pen	sion or partial rehabilitation allowance	2			
	Neither?		3			
F17.	IF IN PREVIOUS 3 OR 9 OR AGED 45 – 55 Have you lately planned that you might re- possible for your age:					
	Not planned		1			
	Planned occasional	у	2			
	Planned often?		3			
	Has already submitt	ed pension application	4			
F18.	THOSE AGED 45 OR OVER: At what age do you reckon you will retire on full-time pension?					
F19.	THOSE AGED 45 OR OVER: Could you consider continuing work to so pension?	me extent when on old-time				
	Yes		1			
	No		2			
F20.	THOSE AGED 45 OR OVER: CARD 33 The pension reform will improve the pension working life. From the beginning of 2005, p age of 63 onwards with a higher percentag willingness to carry on working when you	pension will accumulate from the ge. Does this increase your				
	Yes, and I believe it	is possible	1			
	Yes, but my health r	nay not allow it	2			
	Yes, but my employ	er may not wish me to continue	3			
	No?		4			

F21.	old-age pension of	OR OVER: of retirement is 65 at the moment. From t can be begun flexibly between the ages of er continuing in gainful employment unt	of 62 and 68.	I		_
		Yes, and I believe it is possible		1		
		Yes, but my health may not allow it 2				
		Yes, but my employer may not wish r	me to continue	3		
		No ?		4		
F22.	THOSE AGED 25 Do you have volu days:	OR OVER: ntary pension insurance or have you oth	nerwise saved for yo	our retirement		
		I have insurance financed by myself	or someone else		1	
		I have otherwise saved for retirement	t days		2	♦ F24
		Neither?			3	♦ F24
F23.	IF F22=1 : Is the primary goa	al of the voluntary pension insurance:				
	To make it possible to retire earlier			1		
	A larger total pension				2	
		Or reduction of taxes?			3	
F <b>24.</b>		ng labour force at work longer than ced at your workplace:				
		Ye	s, very much	1		
		Ye	s, to some extent	2		
		No	t particularly	3		
		No	t at all?	4		
		No	t applicable	5		
F25.	CARD 34 ALL RESPONDEN Which of the alter READ OUT THE ALTERNATIV IF REQUIRED	natives on this card correspond best wi	th your opinions ab	out work?		
	Pay is definitely the most important				1	
	Pay is slightly more important than contents				2	
	Contents are slightly more important than pay				3	
	Or contents are definitely the most important				4	

F26.	If you received so much money from, e.g. the Lotto or inheritance that you could live comfortably without having to work, would you:							
	Stop working completely							
	Only do some work every now and then							
	Work considerably shorter hours							
	Or continue working as now	ı?						
F27.	CARD 35 AGED AT LEAST 45: How important do you consider the following for you to cope personally at work for as long as possible:							
		Very import- ant	Fairly import- ant	Not very important	Good at present			
	A. More flexible working hours?	1	2	3	4			
	B. Development of occupational health care?	1	2	3	4			
	C. Improvement of working environment?	1	2	3	4			
	D. Amelioration of rehabilitation opportunities?	1	2	3	4			
	E. Increase in pay?	1	2	3	4			
	F. Decrease in workload and time pressure?	1	2	3	4			
	G. Increase in training opportunities?	1	2	3	4			
	H. Improvement of management methods?	1	2	3	4			
	I. Sabbatical, job alternation leave?	1	2	3	4			
	J. Part-time pension?	1	2	3	4			
	K. Certainty about keeping your job?	1	2	3	4			

Finally, I would like to ask whether you consent to Statistics Finland keeping your contact details on record for four years for a possible future research concerning the quality of work life?

Yes	1
No	2

### Thank you for the interview!